



Kirk Ella Investments Ltd
Independent Financial Advisers

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Eamonn Finlay
EMF Plumbing and Heating Ltd
4 The Meadows
South Cave
Brough
HU15 2HR

17th January 2011

Dear Eamonn,

I would like to express my sincere gratitude for the work you have recently undertaken at my office.

At a time when you were already busier than I can imagine, and only two days away from a well deserved holiday, you managed to make it to my office at short notice to look at our boiler which had packed in. You managed to diagnose the faulty fan, order the part, and come back and fit it within a couple of days, and all at a time when the weather was between -5 and -10 degrees and the roads barely passable.

The office was that cold that had you not been able to secure the part so quickly we would have had to consider closing the office, or find alternative methods of heating the office.

Your service was second to none, and apart from leaving a particularly nice shovel behind, no one would have known you had been there.

It is for these reasons that I have no hesitation in recommending your services to my friends, family, colleagues and business associates.

Kind Regards

Shane Beardsley DipPFS Cert CII (ER and MP)
Managing Director / Independent Financial Adviser



Appointed Representatives of Asset Independent Financial Advisors Ltd., West Court, Hessewood Hall, Ferriby Road, Hesse HU13 0LH
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